

# Important Information about Your Drinking Water

[Name of Public Water System]

## Failed to Perform an Assessment

Our public water system failed to timely conduct and submit a completed Revised Total Coliform Rule (RTCR) assessment report to the Massachusetts Department of Environmental Protection (MassDEP). A completed RTCR assessment was required to be submitted to MassDEP within 30 days from the collection date of the total coliform positive sample that triggered the assessment.

### WHAT THIS MEANS

Although this is not an emergency, as our customers, you have a right to know what this means and what we are doing to correct the situation. However, until the problem is corrected, there is an increased chance that disease-causing organisms could contaminate the water supply.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.*

**You may drink the water.** However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

### STEPS WE ARE TAKING

Our system is taking the following corrective actions:

The required submittal date(s) for the assessment report(s) was 8/24/23. Our system plans to submit a completed report within 30 days. Our system is reviewing compliance procedures and is on an approved corrective action schedule to correct any sanitary defects identified during the assessment.

### CONTACT INFORMATION

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information contact: SCOTT McCreary at 774-764-8456 or 16 PAUL X TIVIA DR  
[Name of Contact] [Phone #] [Address]

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